



ANSYS ACT 2019 R3 Known Issues and Limitations

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Contents

ANSYS ACT 2019 R3 Known Issues and Limitations.....	1
ACT Online API and XML Reference Guide display issues.....	5
After installation, the ACT Start Page sometimes appears blank.....	5
VPN conflicts can arise if IP information is retained	5
Enabled FIPS security policy	5
Workbench customization.....	5
ACT wizards for DesignModeler are supported on Windows platform only.....	6
ACT for Fluent is supported on Windows platform only	6
ACT Debugger and App Builder are supported on Windows platform only.....	6
Limited ACT localization support	6
Default location of ACT extensions for SpaceClaim	6
Mechanical read-only mode.....	6
Accessing UserInterface on ExtAPI in Mechanical from an onInit callback or globally causes errors.....	7
Electronics Desktop module CoreGlobalScriptContextFunctions unavailable.....	7
Limitations Unique to Linux	7
Starting the ACT Start Page can cause an unexpected shutdown.....	7
ACT App Builder is supported on Windows platforms only	7
Some Linux versions contain a JPEG library that conflicts with the ANSYS package	8

Graphics API issues in ANSYS DesignModeler and Mechanical when no extensions are loaded.....8

ANSYS ACT 2019 R3 Known Issues and Limitations

This document lists known issues and limitations in the ACT 2019 R3 release.

Note:

- This document might contain entries that do not appear in “Migration Notes” in the *ACT Developer’s Guide* because they were found after this guide’s publication.
- For known issues and limitations specific to Mechanical APIs, see “Mechanical API Known Issues and Limitations” in the *Scripting in Mechanical Guide*.

ACT Online API and XML Reference Guide display issues

On the **Help & Support** tab of the [ANSYS App Developer Resources page](#), the **Online API and XML Reference Guide 19.5/2019 R3** link does not display guide content properly due to known issues with the hosting vendor site. **Workaround:** Click the **Downloadable** link for this online guide to download a ZIP file. After extracting the files to a local directory, double-click the `index.html` file. The local copy will display the guide content properly.

After installation, the ACT Start Page sometimes appears blank

If after installing ANSYS products, you see that the **ACT Start Page** is blank, right-click inside the blank window and select **Reload**.

VPN conflicts can arise if IP information is retained

When using a VPN, IP information can be retained, even after turning off the VPN and rebooting the computer. The workaround is to release the IP configuration using the following script:

```
echo Releasing IP
ipconfig /release > NUL
echo Acquiring new IP
ipconfig /renew > NUL
```

Enabled FIPS security policy

When running with an enabled FIPS security policy, ACT User Interface elements are not supported.

Workbench customization

When using ACT to create Workbench custom workflows, not all optional attributes for the tag `<property>` are currently supported. For example, `visibleon` is not supported.

ACT wizards for DesignModeler are supported on Windows platform only

ACT wizards for DesignModeler are supported only when DesignModeler is running on the Windows platform.

ACT for Fluent is supported on Windows platform only

When using ACT for Fluent customization, ACT is supported only when Fluent is running on the Windows platform.

ACT Debugger and App Builder are supported on Windows platform only

The **ACT Debugger** is supported only on the Windows platform from the **Project** page in ANSYS Workbench and from DesignModeler and Mechanical. The **ACT App Builder** is supported only on the Windows platform.

Limited ACT localization support

Localization of ACT is limited to the languages currently supported in ANSYS Workbench. This limitation does not apply to the ability to manage various languages within the extension. For example, the property names created by an extension do not have to be in the same language as the current activated language in Workbench.

There is no mechanism to integrate localization for the property names defined by an extension. To manage different languages for your property names, you must develop localization yourself. Both regional settings based on the "." or the "," decimal symbol are available. However, the implementation of the extension should use the "." symbol for any value defined at the XML or IronPython level.

Default location of ACT extensions for SpaceClaim

The default location in which SpaceClaim is to look for ACT extensions is `%ANSYSversion_DIR%\scdm\Addins`. However, SpaceClaim is not currently recognizing this location. Workarounds include either installing extensions in `%APPDATA%\Ansys\v195\ACT\extensions` or using the gear icon on the graphic-based **Extension Manager** accessed from the **ACT Start Page** to add the folder for the default location or the folder to which you installed the extension.

Mechanical read-only mode

ACT does not support Mechanical read-only mode. If you launch Mechanical and see read-only mode, avoid interactions with ACT extensions and features as changes could result in unexpected application behavior.

Accessing `UserInterface` on `ExtAPI` in Mechanical from an `onInit` callback or globally causes errors

Accessing `UserInterface` on `ExtAPI` in Mechanical from an `onInit` callback or globally causes errors to be thrown in the **Extensions Log File**, resulting in instability. **Workaround:** Access `UserInterface` from an `onload` callback or any place other than the `onInit` callback. Keep in mind that an `onLoad` callback is invoked only when Mechanical is started. Reloading an extension using the button in the GUI will not invoke an `onLoad` callback.

Electronics Desktop module `CoreGlobalScriptContextFunctions` unavailable

The Electronics Desktop module `CoreGlobalScriptContextFunctions` is unavailable in ACT. The following functions are available only through the **Command** window in Electronics Desktop:

- `AddErrorMessage`
- `AddFatalMessage`
- `AddInfoMessage`
- `AddWarningMessage`
- `LogDebug`
- `LogError`

As alternatives, you can use the following:

- `oDesktop.AddMessage`
- Python logging functionality (for example, "`import logging`" and use the logging module)

Limitations Unique to Linux

If you are running on Linux, you should be aware of the following limitations:

Starting the ACT Start Page can cause an unexpected shutdown

When you start the **ACT Start Page** on Linux, an unexpected shutdown can occur. On some Linux operating system variants such as Red Hat, removing the package `totem-mozplugin` resolves the issue:

```
yum remove totem-mozplugin
```

ACT App Builder is supported on Windows platforms only

The ACT App Builder is unavailable on Linux platforms.

Some Linux versions contain a JPEG library that conflicts with the ANSYS package

In some Linux versions, a JPEG library conflicts with the ANSYS package. When using ACT wizards with JPEG images, this conflict can produce an SIGSEV error and an application crash. If this occurs, you can convert your images to other file formats such as GIF or PNG.

Graphics API issues in ANSYS DesignModeler and Mechanical when no extensions are loaded

When no extensions are loaded, there are some limitations on the `Graphics` API from the **ACT Console** in ANSYS DesignModeler and Mechanical. For instance, the `Factory2D` does not work. Therefore, you should load one or more extensions before using the `Graphics` API from the **ACT Console**.